FILED 1 KAMALA D. HARRIS Attorney General of California DFC 12 2012 2 GLORIA A. BARRIOS Supervising Deputy Attorney General Board of Vocational Nursing 3 LANGSTON M. EDWARDS and Psychiatric Technicians Deputy Attorney General 4 State Bar No. 237926 300 So. Spring Street, Suite 1702 5 Los Angeles, CA 90013 Telephone: (213) 620-6343 Facsimile: (213) 897-2804 6 Attorneys for Complainant 7 BEFORE THE 8 BOARD OF VOCATIONAL NURSING AND PSYCHIATRIC TECHNICIANS DEPARTMENT OF CONSUMER AFFAIRS 9 STATE OF CALIFORNIA 10 In the Matter of the Accusation Against: Case No. PT-2010-2294 11 VALERIE LOUISE ANDERSON 12 300 Jupiter Ridge #187 Coalinga, CA 93210 ACCUSATION 13 Psychiatric Technician License No. PT 14 28332 15 Respondent. 16 17 18 Complainant alleges: 19 **PARTIES** 20 1. Teresa Bello-Jones, J.D., M.S.N., R.N. (Complainant) brings this Accusation solely in 21 her official capacity as the Executive Officer of the Board of Vocational Nursing and Psychiatric 22 Technicians, Department of Consumer Affairs. 23 2. On or about October 21, 1992, the Board of Vocational Nursing and Psychiatric 24 Technicians issued Psychiatric Technician License Number PT 28332 to Valerie Louise 25 Anderson (Respondent). The Psychiatric Technician License was in full force and effect at all 26 times relevant to the charges brought herein and will expire on September 30, 2014, unless 27 renewed. 28 1

JURISDICTION

- 3. This Accusation is brought before the Board of Vocational Nursing and Psychiatric Technicians (Board), Department of Consumer Affairs, under the authority of the following laws. All section references are to the Business and Professions Code unless otherwise indicated.
- 4. Section 118, subdivision (b), of the Code provides that the suspension, expiration, surrender or cancellation of a license shall not deprive the Board of jurisdiction to proceed with a disciplinary action during the period within which the license may be renewed, restored, reissued or reinstated.
- 5. Section 4520 of the Business and Professions Code (Code) provides, in pertinent part, that the Board may discipline any licensed psychiatric technician for any reason provided in Article 3 (commencing with section 4520) of the Psychiatric Technicians Law (Code § 4500, et. seq.)

STATUTORY PROVISIONS

6. Section 4521 of the Code states:

"The board may suspend or revoke a license issued under this chapter [the Psychiatric Technicians Law (Bus. & Prof Code, 4500, et seq.)] for any of the following reasons:

- (a) Unprofessional conduct, which includes but is not limited to any of the following:
- (1) Incompetence or gross negligence in carrying out usual psychiatric technician functions."

REGULATORY PROVISIONS

7. California Code of Regulations, Title 16, section 2577, states:

"As set forth in Section 4521 of the code, gross negligence is deemed unprofessional conduct and is grounds for disciplinary action. As used in Section 4521 'gross negligence' means a substantial departure from the standard of care which, under similar circumstances, would have ordinarily been exercised by a competent licensed psychiatric technician, and which has or could have resulted in harm to the consumer. An exercise of so slight a degree of care as to justify the

belief that there was a conscious disregard or indifference for the health, safety, or welfare of the consumer shall be considered a substantial departure from the above standard care."

8. California Code of Regulations, Title 16, section 2577.1, states:

"As set forth in Section 4521 of the code, incompetence is deemed unprofessional conduct and is grounds for disciplinary action. As used in Section 4521, 'incompetence' means the lack of possession of and the failure to exercise that degree of learning, skill, care and experience ordinarily possessed and exercised by responsible licensed psychiatric technicians."

- 9. California Code of Regulations Title 16, section 2576.5 provides:
- "The licensed psychiatric technician performs services requiring technical and manual skills which include the following:
- (a) Uses and practices basic assessment (data collection), participates in planning, executes interventions in accordance with the care plan or treatment plan, and contributes to evaluation of individualized interventions related to the care plan or treatment plan.
 - (b) Provides direct patient/client care by which the licensee:
 - (1) Performs basic nursing services as defined in subdivision (a);
 - (2) Administers medications;
 - (3) Applies communication skills for the purpose of patient/client care and education; and
 - (4) Contributes to the development and implementation of a teaching plan related to self-care for the patient/client."
 - 10. California Code of Regulations, Title 16, 2576.6 states in pertinent part:
- "(a) A licensed psychiatric technician shall safeguard patients'/clients' health and safety by actions that include but are not limited to the following:
- (1) Reporting to the Board acts specified in Section 4521 of the Business and Professions Code;
 - (2) Documenting patient/client care in accordance with standards of the profession; and
- (3) Performing services in accordance with Section 125.6 of the Business and Professions Code.

. . .

- (c) A violation of this section constitutes unprofessional conduct for purposes of initiating disciplinary action."
 - 11. California Code of Regulations, Title 16, section 2578 subdivision (a) states:

"For the purposes of denial, suspension, or revocation of a license pursuant to Division 1.5 (commencing with Section 475) of the Business and Professions Code, a crime or act shall be considered to be substantially related to the qualifications, functions or duties of a licensed psychiatric technician if to a substantial degree it evidences present or potential unfitness of a licensed psychiatric technician to perform the functions authorized by his license in a manner consistent with the public health, safety, or welfare."

COST RECOVERY

12. Section 125.3 of the Code provides, in pertinent part, that the Board may request the administrative law judge to direct a licentiate found to have committed a violation or violations of the licensing act to pay a sum not to exceed the reasonable costs of the investigation and enforcement of the case.

BACKGROUND FACTS

- 12. During the time period roughly between April 2002 and December 2010, Respondent was employed as a Psychiatric Technician at Tri-City Mental Health Center (Tri-City) located in Pomona, CA.
- 13. L.D., a patient at Tri-City was prescribed Seroquel 25 mg beginning on or around June 8, 2010.
- 14. On or around November 5, 2010, L.D. missed an appointment with her doctor however, on or around November 29, 2010, L.D. contacted Tri-City in order to obtain additional Seroquel medication.

- 15. During the time period between November 16, 2010 and December 7, 2010, L.D.'s doctor was on out on vacation and thus unavailable.
- 16. On or around November 29, 2010, Respondent visited L.D. at home and providedL.D. with eight sample packages of Seroquel XR 50 mg (samples) for a total of 32 pills.
- 17. On or around December 2, 2010, L.D. reported that the medication that Respondent provided "was too strong" and caused L.D. to be "groggy." L.D. returned the rest of the medication to Tri-City.
 - 18. Respondent did not obtain a doctor's signature before delivering the samples to L.D.
 - 19. Respondent admitted that she delivered the samples to L.D. without a doctor's order.
- 20. Respondent failed to document a verbal order relating to the administration of the samples on the date the verbal order was given.
- 21. Respondent documented the incorrect form and dosage of Seroquel for L.D. Specifically, L.D.'s prescription was for "Seroquel 25 mg one tab", whereas Respondent documented "Seroquel xl" and "50 mg one tab" (not 25 mg one tab or 50 mg ½ tab).
- 22. Respondent failed to safeguard L.D.'s health and safety when she dispensed and delivered Seroquel XR 50 mg without consulting a doctor.
- 23. Respondent was effectively terminated from Tri-City on or around December 17, 2010 for violating Tri-City Personnel Rules and Regulation relating to her treatment of L.D.

FIRST CAUSE FOR DISCIPLINE

(Gross Negligence)

24. Respondent is subject to disciplinary action under section 4521(a) (1) on grounds of unprofessional conduct as defined in California Code of Regulations, Title 16, section 2577, in that while on duty as a psychiatric technician at Tri-City on or around November 29, 2010, Respondent committed acts of gross negligence, each of which was a substantial departure from

the standard of care. Complainant incorporates paragraphs 12-23 by reference, as if fully set forth herein.

SECOND CAUSE FOR DISCIPLINE

(Incompetence)

25. Respondent is subject to disciplinary action under section 4521(a) (1) on grounds of unprofessional conduct as defined in California Code of Regulations, Title 16, section 2577.1 and in conjunction with California Code of Regulations, Title 16, section 2576.5, in that while on duty as a psychiatric technician at Tri-City on or around November 29, 2010, Respondent committed multiple acts of incompetence. Complainant incorporates paragraphs 12 – 23 by reference, as if fully set forth herein.

THIRD CAUSE FOR DISCIPLINE

(Unprofessional Conduct: Failure to Safeguard Patient Health/Safety)

26. Respondent is subject to disciplinary action under section 4521(a) (1) on grounds of unprofessional conduct as defined in California Code of Regulations, Title 16, section 2576.6 in that while on duty as a psychiatric technician at Tri-City on or around November 29, 2010, Respondent failed to safeguard the patient's health and safety. Complainant incorporates paragraphs 12 – 23 by reference, as if fully set forth herein.

FOURTH CAUSE FOR DISCIPLINE

(Unprofessional Conduct)

27. Respondent is subject to disciplinary action under section 4521(a) (1) on grounds of unprofessional conduct while on duty as a psychiatric technician at Tri-City on or around

1	November 29, 2010. Complainant incorporates paragraphs 12 – 23 by reference, as if fully set
2	forth herein.
3	
4	<u>PRAYER</u>
5	WHEREFORE, Complainant requests that a hearing be held on the matters herein alleged,
6	
7	and that following the hearing, the Board of Vocational Nursing and Psychiatric Technicians
8	issue a decision:
9	1. Revoking or suspending Psychiatric Technician License Number PT 28332, issued to
	Valerie Louise Anderson;
10	2. Ordering Valerie Louise Anderson to pay the Board of Vocational Nursing and
11	Psychiatric Technicians the reasonable costs of the investigation and enforcement of this case,
12	pursuant to Business and Professions Code section 125.3;
13	3. Taking such other and further action as deemed necessary and proper.
14	
15	DATED: DEC 1 2 2012 Pues Person
16	PERESA BELLO-JONES, (.D., M.S.N., R.N.
17	Executive Officer Board of Vocational Nursing and Psychiatric Technicians
18	Department of Consumer Affairs State of California
19	Complainant
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